

## What is FlySmiLes?

FlySmiLes is the frequent-flyer programme of SriLankan Airlines. Dialog in partnership with SriLankan Airlines offers you a simple yet revolutionary way to earn miles without having to fly! Simply keep using your Dialog Mobile connection and earn miles from FlySmiLes.

All Dialog Mobile postpaid customers are eligible to register for FlySmiLes.

## How do I earn miles?

You are eligible to earn 1 mile for every Rs. 250/- of your total bill value. The minimum bill value should be Rs. 1,500/-. Dialog Club Vision Gold / Silver members and Roaming customers will be eligible for special benefits.

## Where can I redeem my miles?

Miles can be redeemed at SriLankan Airlines or at other selected partners appointed by FlySmiles. Further information can be obtained from SriLankan Airlines.

## How do I check my accumulated miles?

You can check your accumulated miles by logging onto [www.flysmiles.com](http://www.flysmiles.com) or by calling the FlySmiLes service centre on 01 97 333 333.

## Where can I register my Dialog connection for FlySmiLes?

Visit your nearest Dialog Customer Care Centre, or the FlySmiLes Service Centre.

## How to register?

### If you are an existing FlySmiLes member,

- Registration at Dialog Customer Care Centres

Simply fill the attached tear-off coupon overleaf and hand it over to the customer service agent. You will be registered upon verification of your FlySmiLes membership information with SriLankan Airlines.

- Registration at the FlySmiLes Service Centre

Fill the tear-off coupon overleaf and hand it over to a FlySmiLes customer service agent at the address indicated herein. You will be registered for the programme upon verification of your Dialog Mobile number.

### If you are NOT an existing FlySmiLes member,

- Registration at Dialog Customer Care Centres

Simply fill the SriLankan Airlines FlySmiLes application form and the tear-off coupon attached overleaf, hand it over to the customer service agent.

- Registration at the FlySmiLes Service Centre

Fill the SriLankan Airlines FlySmiLes application form and the tear-off coupon attached overleaf, hand it over to a FlySmiLes customer service agent at the address indicated herein. You will be registered for the programme upon verification of your Dialog Mobile number.

## To be filled by Dialog Postpaid Customers

Mr  Mrs  Miss  Ms  Other

First Name

Middle Name

Family Name

Date of Birth

FlySmiLes membership number\*

FlySmiLes membership category\*:

Gold  Silver  Blue  \*(If you are an existing FlySmiLes member)

Passport No.

NIC No.

Company Name (If the connection is under a company name)

BRC No.

Mobile number to be registered

Registration for FlySmiLes rewards with Dialog will automatically result in discontinuation from earning points on your Dialog mobile bill through the Nexus Loyalty Programme.

Agree

I agree to abide by the rules of the FlySmiLes programme and those stipulated by Dialog.

Signature

Date

Please attach the following:

- \* Copy of NIC/Passport
- \* Copy of FlySmiLes membership card
- \* A company letter is required if the connection is under a company name

## For office use only

Dialog mobile A/C number

Registered Location .....

Processed by ..... Date

Registered by ..... Date

Authorised by ..... Date

## Attached documents

Below documents to be checked by the processing agent.

NIC/Passport copy

FlySmiLes application form (for non FlySmiLes members)

FlySmiLes membership card copy (existing FlySmiLes members)

## Contact Details

All FlySmiLes queries should be directed to:

FlySmiLes Ticket Office

Level 3, East Tower,

World Trade Centre,

Colombo 01.

(Open from 8.15 a.m. to 5.00 p.m. from Monday to Saturday)

Phone : 01 97 333 333 - in Sri Lanka

+94 197 333 333 - from other parts of the world

Fax : +94 197 335 333

Email : [flysmiles@srilankan.aero](mailto:flysmiles@srilankan.aero)

Web : [www.flysmiles.com](http://www.flysmiles.com)

## Dialog Related Queries

Dialog hotline - 077 7 676 580

## Terms and Conditions

- In order to earn FlySmiLes miles, settlement of your Dialog mobile bill in full is required within the payment deadline.
- FlySmiLes miles awarded by Dialog Mobile will be credited to your FlySmiLes account within 30 days of payment confirmation.
- Your application will be reviewed by both Dialog Axiata PLC and SriLankan Airlines for eligibility to register for this programme.



The More You Talk  
The More You Fly!

FLYSMILES

Dialog