ALL YOU NEED TO KNOW ABOUT VIU HUB

How do I access the VIU menu?

The VIU menu gives you access to a wide variety of Video-on-Demand programmes, including Vinode, AXN, Sony and HBO movie library content. Press the VIU button on your remote control for quick access, or press the MENU button on your remote control and select the VIU icon.

Your Dialog Television VIU Hub needs to be connected to a Wi-Fi or Ethernet connection to access this feature.

How do I access the Catch Up menu?

The Catch Up TV feature allows you to watch programmes that you have missed, up to 72 hours later. Press the CATCH UP button on your remote control for quick access, or press the MENU button on your remote control and select the CATCH UP icon.

Your Dialog Television VIU Hub needs to be connected to a Wi-Fi or Ethernet connection to access this feature.

How do I use the Personal Video Recording feature (PVR)?

The PVR feature allows you to record the programmes you want and watch it whenever you like.

First, plug in a USB storage or an external hard drive with 32 GB or more space to the USB port located on the rear of the decoder.

To identify channels enabled with the PVR feature, press the GUIDE button on your remote control and search for the channels marked with the RECORD icon.

Next, use the ARROW KEYS on your remote control to browse through channel programmes and press the RECORD button on your remote control to schedule a recording.

For instant recording of programmes you are actively watching, press the RECORD button on your remote control.

To check your list of recordings, press the MENU button on your remote control, select the RECORDINGS icon and select MY RECORDINGS.

You can also check your list of scheduled recordings, program manual recordings and customize your PVR settings through the RECORDINGS menu.

How do I use Time Shift TV?

The Time Shift TV feature allows you to rewind, pause or fast-forward the programme you are watching, or any programme which has been pre-recorded using the PVR feature.

To identify the channels enabled with this feature, press the GUIDE button on your remote control and search for the channels marked with the TIME SHIFT TV icon.

Press the TIME SHIFT button on your remote control and then use the ARROW KEYS to rewind, pause or fast-forward during the programme.

You can also use this feature on any programme stored in your list of MY RECORDINGS under the PVR RECORDINGS option.

How do I access the programme guide?

Press the GUIDE button on your remote control for quick access, or press the MENU button on your remote control and select the CHANNEL GUIDE icon. To browse through channel and programme schedules, use the ARROW KEYS on your remote control.

How do I create my own favourite channels list?

To avoid browsing through all the channels, save time by creating your list of favourites. Press the GUIDE button on your remote control unit, select the preferred channel and press the BLUE button on your remote control to add this channel to your favourites list.

To view your list of favourite channels, press the FAV button on your remote control unit.

How do I block a channel?

Press the MENU button on your remote control unit and select the PARENTAL SETTINGS icon.

To block channels, select the BLOCKED CHANNELS tab, enter the default PIN number 0000 and select the channels you would like to block.

To restrict a viewing time period, select the RESTRICTED TIME PERIOD tab, enter the default PIN number 0000 and program the time restriction.

How do I set up my Wi-Fi or Ethernet connectivity?

To access the Catch Up TV, Time Shift TV and VoD (Video-on-Demand) features available on Dialog Television VIU Hub, you need to have an active Wi-Fi or Ethernet connection.

To connect your Dialog Television VIU Hub to Wi-Fi, press the MENU button on your remote control and select the FULL MENU icon. Select the SYSTEM SETTINGS MENU and once accessed, switch on WI-FI CONNECTIVITY. Select the preferred network and if prompted, provide the Wi-Fi username and password.

To connect Dialog Television VIU Hub to the Ethernet, access the SYSTEM SETTINGS MENU the same way as above, and switch on IP CONNECTIVITY.

How do I switch the menu language to English, Sinhala or Tamil?

Dialog Television VIU Hub provides you with convenient, trilingual menu access. Press the LANG button on your remote control and choose the language you prefer.

How do I use the Picture-in-Picture (PIP) feature?

This feature lets you watch two programmes at the same time.

While watching a channel:
- Press the YELLOW button on your remote control to switch on the secondary PIP screen.
- To change the channel displayed on the main screen, press the CHANNEL UP and DOWN button.
- To change the channel displayed on the secondary PIP screen, press the UP and DOWN ARROW KEYS.
- To change the position of the secondary PIP screen, press the LEFT and RIGHT ARROW KEYS.